



Report of the Cabinet Member for Children's Services
Child and Family Services Scrutiny Performance Panel –
13 December 2021

PERFORMANCE HIGHLIGHT REPORT

Purpose	To present the Child and Family Services monthly highlight performance report for October 2021.
Content	<p>This report includes highlights against a small number of Welsh Government, Care Inspectorate Wales and local indicators. The information covers an overview of child and family performance indicators. This is a reduced set of indicators at this current time due to the recent introduction of WCCIS and the impact of reduced staffing in the area social work teams.</p> <p>Attached to this report is a summary of key actions in response to the shortage of social workers in the 3 locality teams.</p>
Councillors are being asked to	Consider the report as part of their routine review of performance in Child and Family Services.
Lead Councillor(s)	Cllr Elliott King, Cabinet Member for Children's Services
Lead Officer(s)	David Howes, Director of Social Services Julie Davies, Head of Child and Family Services
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Service Highlights

October 2021

Child & Family Services

805 (926)

Contacts to Child & Family Services

18 (27)

Referrals passed to Preventative Services

797 (771)

Children supported by Early Help Hubs

67 (87)

Referrals closed in the Early Help Hubs

29 (31)

Referrals passed to Child & Family Services

1319 (1333)

Children supported by Child & Family Services

64 (59)

Referrals closed in Child & Family Services

Youth Offending Service

92 (97)

Interventions Open to the Youth Justice Service

9 (8)

Prevention Referrals

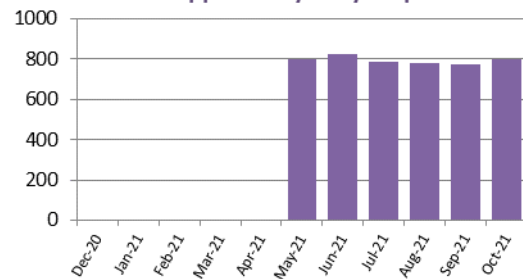
6 (3)

Pre-Court Outcomes

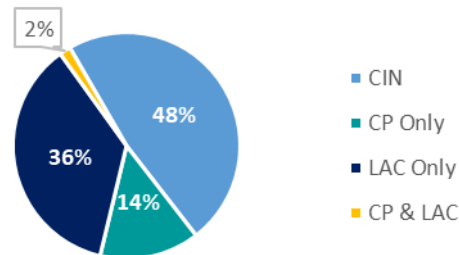
3 (6)

Court Outcomes

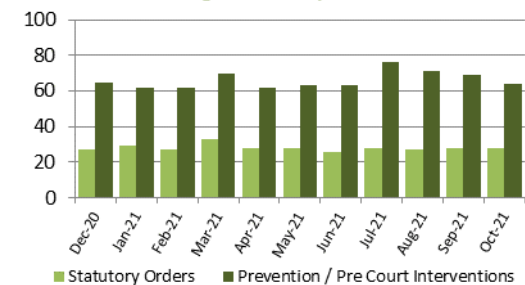
Children Supported by Early Help Hubs



Child & Family Services - Case Breakdown



Youth Offending Service - Open Interventions



Service Highlights

- **1319** children supported across the social work teams, and **797** by the Early Help Hubs; total of **2116** children and young people open to the service.
- **805** contacts were received and **345** of these were calls to the Single Point of Contact.
- Continue to see a higher number of referrals closed (**64**), compared to the number passed on for a comprehensive assessment (**29**).
- A high number of single assessments were completed (**68**); and there was evidence that direct work had been undertaken for a large proportion.
- There has been a slight increase in the number on the Children Protection Register (**200**), and the number of children who are Looked After (**496**); however these populations are considerably reduced compared to October 2020 (Child Protection Register **234** and **569** Looked After Children).
- The Service Quality Unit held **14** Initial Child Protection Conferences, **40** Review Conferences and **112** LAC and Pathway Plan Reviews during October.
- **65%** of Child Protection statutory visits were on time or not overdue (down from 72% in September). The timely recording of information has been adversely affected by the fragility of WCCIS during October and the severe staffing shortage in the front line social work teams.
- The Family Support Service are supporting **741** cases; during October **92** interventions were closed, where an improved outcome was achieved.
- The numbers of interventions open to the Youth Justice Service on the last day of the month has remained consistent, this month there has been a small decrease in the number of prevention interventions and pre-court interventions.
- Prevention referrals to the Youth Justice Service have increased this month by 2. The number of pre-court outcomes has increased from last month by 4, and Court outcomes have increased overall by 1.

Note:

- **Timeliness of assessments** - further work has been undertaken to report on single assessments which are 'due' – which has an impact on the ability to report on single assessment timeliness.
- **Timeliness of conferences and reviews** – a report needs to be developed to capture the timeliness of initial and review conferences, and the number of looked after children and pathway plan reviews.